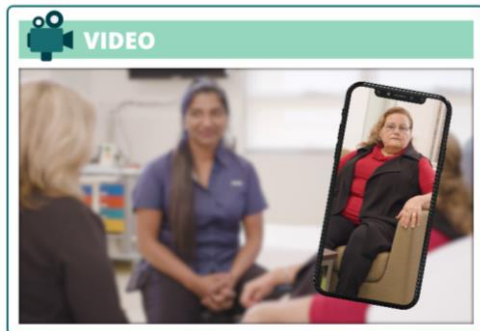


Using an interpreter when using check-back



Patient: Quite often when I see my doctor or nurses I feel a bit embarrassed because English is not my first language. When they said it 'ok' I nodded but I really don't understand. When they organise an interpreter for me I express myself better.

.....

Nurse: I was going to ask you you did you have any questions about that?

Interpreter interpretes into Turkish and patient asks a question.

Interpreter translates into English: I just want to make sure when you are saying fasting you are not suppose to eat or drink anything? Is that right?

Nurse: Yes, that is correct and thank you for checking. It is really important this preparation is taken the right way because otherwise we Interpreter interpretes and patient asks a question.
won't be able to go ahead with the procedure.

Interpreter interpretes.

Patient: Thank you.

Nurse: You are most welcome.