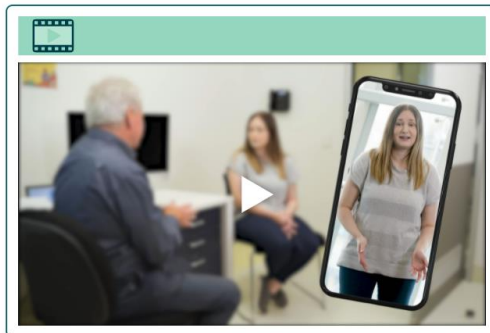


## Using check-back when you visit your Doctor



Petra: Sometimes I feel like they have one hand on my shoulder and one hand on the other on door knob. I know doctors are really busy and I don't want to take up their time especially when they have a waiting room full of patients. But, recently I use check-back and it made things really clear for me and the doctor didn't seem to mind that I asked.

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Petra: Ok, great. I just want to check-back to make sure I take the medication safely. So I take this new antibiotic 3 times a day until my cough goes away and the existing antibiotic that I am on once a day I continue taking that one as well.

Dr George: No, no. The once a day antibiotic you need to stop and the 3 times a day antibiotic I am going to give you today that is the one you start. They're not safe together. And you need to finish the box off of the antibiotic I give you today. Not till the cough goes. You need to finish the box off.

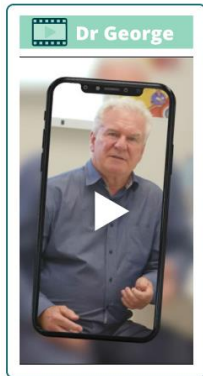
It's good that you checked. It is better that you take the time now to be sure.

Petra: Yes and it means when I get home I don't have to call you to double check.

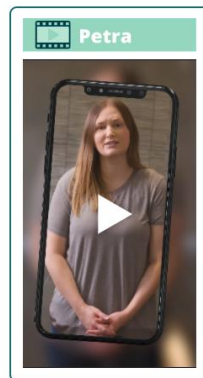
Dr George: Yes, that's right and I hope you get better fairly quickly.

Petra: Thank you

What they both had to say about using check-back.



Dr George: All too often I see patients going away not understanding so I really like it when people ask me questions before they leave.



Petra: I know some healthcare workers may not be comfortable with me asking questions but it is too important not to. After all it is my body, my health.